

# Broadband Facts

Fixed broadband consumer disclosure

## Choose Your Service Data Plan for **1GIGABIT Broadband XL**

Monthly charge for month-to-month plan **\$89.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease – Customers may use their own modem or gateway **NONE**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation**  
**\$77.50**  
**Early Termination**  
**\$150.00**

## Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network **NONE**

## Performance - Individual experience may vary

Typical speed downstream **1,000 Mbps**

Typical speed upstream **250Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

## Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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# Broadband Facts

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<b>Choose Your Service Data Plan for</b>	<b>10Mbps DSL</b>
Monthly charge for month-to-month plan	<b>\$47.95</b>
Monthly charge for 1 year contract plan	<b>NONE</b>

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge	<b>UNLIMITED</b>
Charges for additional data usage	<b>NONE</b>
Optional modem or gateway lease – Customers may use their own modem or gateway	<b>NONE</b>
Other monthly fees	<b>Not Applicable</b>
One-time fees	<b>Standard Installation \$47.50</b>

## Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	<b>NONE</b>
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## Performance - Individual experience may vary

Typical speed downstream	<b>10Mbps</b>
Typical speed upstream	<b>1Mbps</b>
Typical latency	<b>15 milliseconds</b>
Typical packet loss	<b>&lt;1%</b>

## Network Management

Application-specific network management practices?	<b>NO</b>
Subscriber-triggered network management practices?	<b>NO</b>
More details on network management	<b>NONE</b>

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# Broadband Facts

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## Choose Your Service Data Plan for 25Mbps Broadband XL

Monthly charge for month-to-month plan **\$44.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease – Customers may use their own modem or gateway **NONE**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation  
\$77.50**

## Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network **NONE**

## Performance - Individual experience may vary

Typical speed downstream **25 Mbps**

Typical speed upstream **5Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

## Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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# Broadband Facts

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<b>Choose Your Service Data Plan for</b>	<b>25Mbps VDSL</b>
Monthly charge for month-to-month plan	<b>\$44.95</b>
Monthly charge for 1 year contract plan	<b>NONE</b>

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge	<b>UNLIMITED</b>
Charges for additional data usage	<b>NONE</b>
Optional modem or gateway lease – Customers may use their own modem or gateway	<b>NONE</b>
Other monthly fees	<b>Not Applicable</b>
One-time fees	<b>Standard Installation \$47.50</b>

## Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network	<b>NONE</b>
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## Performance - Individual experience may vary

Typical speed downstream	<b>25Mbps</b>
Typical speed upstream	<b>5Mbps</b>
Typical latency	<b>15 milliseconds</b>
Typical packet loss	<b>&lt;1%</b>

## Network Management

Application-specific network management practices?	<b>NO</b>
Subscriber-triggered network management practices?	<b>NO</b>
More details on network management	<b>NONE</b>

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# Broadband Facts

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<b>Choose Your Service Data Plan for</b>	<b>50Mbps VDSL</b>
Monthly charge for month-to-month plan	<b>\$59.95</b>
Monthly charge for 1 year contract plan	<b>NONE</b>

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge	<b>UNLIMITED</b>
Charges for additional data usage	<b>NONE</b>
Optional modem or gateway lease – Customers may use their own modem or gateway	<b>NONE</b>
Other monthly fees	<b>Not Applicable</b>
One-time fees	<b>Standard Installation \$47.50</b>

## Government Taxes and Other Government-Related Fees May

**Apply:** Varies by location

Other services on network	<b>NONE</b>
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## Performance - Individual experience may vary

Typical speed downstream	<b>50Mbps</b>
Typical speed upstream	<b>10Mbps</b>
Typical latency	<b>15 milliseconds</b>
Typical packet loss	<b>&lt;1%</b>

## Network Management

Application-specific network management practices?	<b>NO</b>
Subscriber-triggered network management practices?	<b>NO</b>
More details on network management	<b>NONE</b>

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# Broadband Facts

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## Choose Your Service Data Plan for **75Mbps Broadband XL**

Monthly charge for month-to-month plan **\$59.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease – Customers may use their own modem or gateway **NONE**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation  
\$77.50  
Early Termination  
\$150.00**

## Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network **NONE**

## Performance - Individual experience may vary

Typical speed downstream **75 Mbps**

Typical speed upstream **20Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

## Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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# Broadband Facts

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<b>Choose Your Service Data Plan for</b>	<b>100Mbps VDSL</b>
Monthly charge for month-to-month plan	<b>\$74.95</b>
Monthly charge for 1 year contract plan	<b>NONE</b>

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge	<b>UNLIMITED</b>
Charges for additional data usage	<b>NONE</b>
Optional modem or gateway lease – Customers may use their own modem or gateway	<b>NONE</b>
Other monthly fees	<b>Not Applicable</b>
One-time fees	<b>Standard Installation \$47.50</b>

## Government Taxes and Other Government-Related Fees May

**Apply:** Varies by location

Other services on network	<b>NONE</b>
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## Performance - Individual experience may vary

Typical speed downstream	<b>100Mbps</b>
Typical speed upstream	<b>10Mbps</b>
Typical latency	<b>15 milliseconds</b>
Typical packet loss	<b>&lt;1%</b>

## Network Management

Application-specific network management practices?	<b>NO</b>
Subscriber-triggered network management practices?	<b>NO</b>
More details on network management	<b>NONE</b>

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# Broadband Facts

Fixed broadband consumer disclosure

**Choose Your Service Data Plan for 150Mbps Broadband XL**

Monthly charge for month-to-month plan **\$74.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease – Customers may use their own modem or gateway **NONE**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation  
\$77.50  
Early Termination  
\$150.00**

**Government Taxes and Other Government-Related Fees May Apply:** Varies by location

Other services on network **NONE**

## Performance - Individual experience may vary

Typical speed downstream **150 Mbps**

Typical speed upstream **40Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

## Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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# Broadband Facts

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## Choose Your Service Data Plan for **BUS 2GIG SYMMETRICAL**

Monthly charge for month-to-month plan **\$249.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease – Customers may use their own modem or gateway **NONE**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation**  
**\$77.50**  
**Early Termination**  
**\$100.00**

## Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network **NONE**

## Performance - Individual experience may vary

Typical speed downstream **2,000 Mbps**

Typical speed upstream **2,000 Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

## Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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# Broadband Facts

Fixed broadband consumer disclosure

## Choose Your Service Data Plan for **BUS 4GIG SYMMETRICAL**

Monthly charge for month-to-month plan **\$299.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease – Customers may use their own modem or gateway **NONE**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation**  
**\$77.50**  
**Early Termination**  
**\$100.00**

## Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network **NONE**

## Performance - Individual experience may vary

Typical speed downstream **4,000 Mbps**

Typical speed upstream **4,000 Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

## Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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# Broadband Facts

Fixed broadband consumer disclosure

**Choose Your Service Data Plan for** **BUS 8GIG SYMMETRICAL**

Monthly charge for month-to-month plan **\$349.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumos.net/residential/bundles> for other pricing options including promotions and options bundled with other services.

## Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease – Customers may use their own modem or gateway **NONE**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation**  
**\$77.50**  
**Early Termination**  
**\$100.00**

**Government Taxes and Other Government-Related Fees May Apply:** Varies by location

Other services on network **NONE**

**Performance** - Individual experience may vary

Typical speed downstream **8,000 Mbps**

Typical speed upstream **8,000 Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

## Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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